



PHOTO: RACHEL KACHALI/EGPAF, 2018



Elizabeth Glaser  
Pediatric AIDS  
Foundation



## Strengthening Capacity of Community Based Organizations Through Provision of Technical Assistance in Malawi

In 2011, the Elizabeth Glaser Pediatric AIDS Foundation (EGPAF) established a partnership with ViiV Healthcare’s Positive Action for Children’s Fund (PACF), with the aim of implementing a technical assistance (TA) project to support community based organizations (CBOs) in Kenya and Malawi. The TA approach is founded on EGPAF’s Capacity to Impact Model: our signature results-driven, global approach to strengthen national CBOs in order to sustainably improve HIV outcomes. This improved capacity is demonstrated by, and measured through, incremental improvements in comprehensive organizational and technical capacity over time.

### COMMUNITY BASED ORGANIZATIONS SUPPORTED

Through ViiV funding, EGPAF-Malawi has supported 15 CBOs since 2011:

#### 2011-2014

- Badilika Foundation in Blantyre
- Foundation for Community and Capacity Development (FOCCAD) in Nkhotakota
- Grassroots Movement for Health and Development (GHMD) in Lilongwe
- Kanengo AIDS Support Organization (KASO) in Lilongwe
- My Village Organization (MVO) in Rumphi
- Youth Impact in Machinga

#### 2014-2016

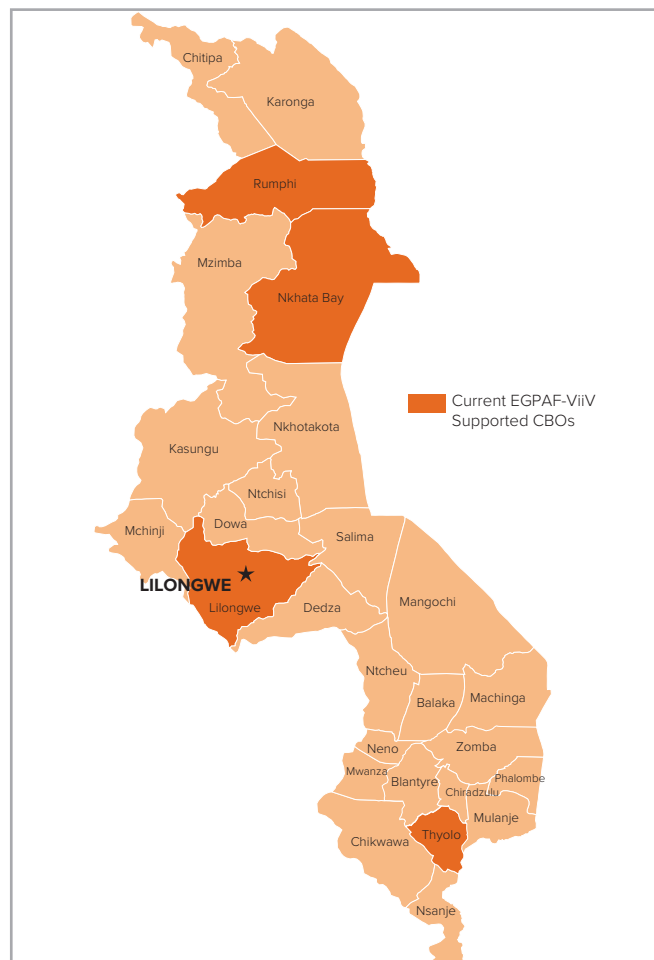
- Badilika Foundation in Blantyre
- Coalition of Women Living with HIV & AIDS (COWLHA) in Lilongwe
- GMHD in Lilongwe
- Life Concern in Rumphi
- Sustainable Rural Growth and Development initiative (SRGDI) in Blantyre
- Foundation for Community and Capacity Development (FOCCAD) in Nkhotakota
- Rights Institute for Social Empowerment (RISE) in Lilongwe

#### 2017-2019

- GHMD
- Chipembere Community Development Organization (CCDO) in Thyolo district
- Hope for Relief in Mzuzu
- Centre for Training and Development (CTDO) in Lilongwe
- Malawi Interfaith AIDS Association (MIAA) in Lilongwe

### The project’s key strategic objectives are:

1. To strengthen the technical capacity of selected CBOs in support of PMTCT–related education, outreach, service, and referral (via engagement of communities) provision
2. To strengthen the project management, strategic planning, and monitoring and evaluation (M&E) capacity of selected CBOs
3. To facilitate networking endeavors of CBOs and other public and private partners

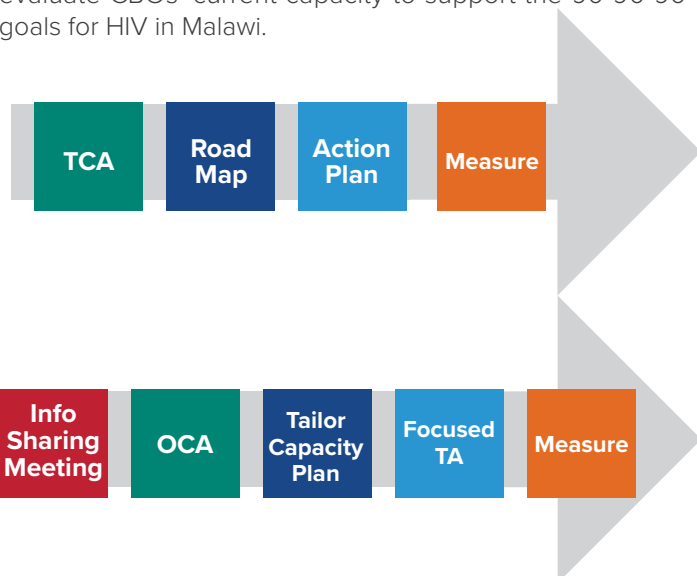


## PROJECT OVERVIEW

Through ViiV funding, EGPAF-Malawi has supported 15 CBOs since 2011:

- ViiV identifies CBOs that need TA on a rolling basis.
- The TA program focuses on 12 capacity areas:
- Governance
- Program Management
- Organizational Management
- Human Resources (HR)
- Communications and Advocacy
- Networking
- Financial Management
- M&E
- Information Technology
- Award and Sub-award Management
- Procurement and Inventory Management
- Resource Mobilization

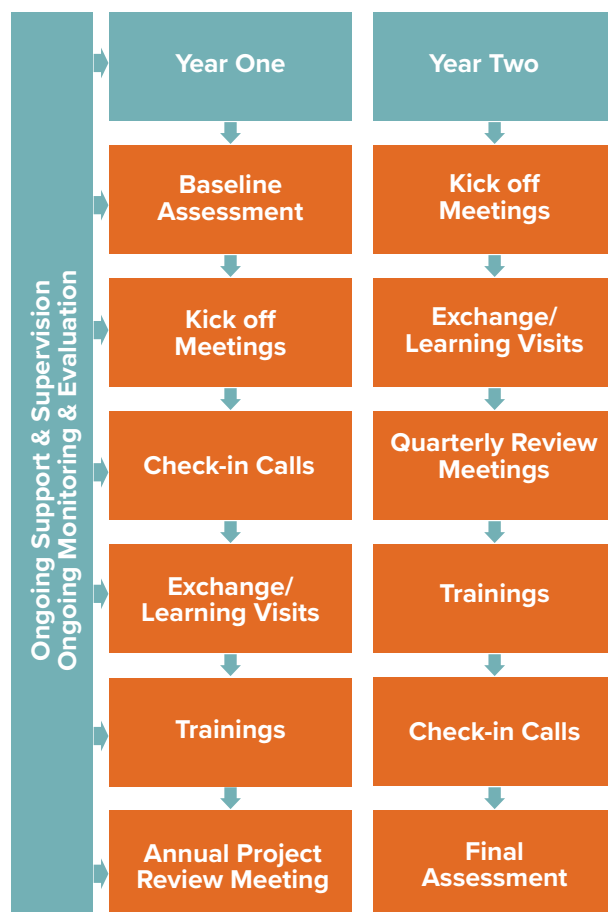
Based on the results of the EGPAF organizational capacity assessment (OCA) tool and technical capacity assessment (TCA) tool, EGPAF tailors TA to each CBO. These resources evaluate CBOs' current capacity to support the 90-90-90 goals for HIV in Malawi.



### Key Project Successes

- CBOs have improved their M&E systems, as demonstrated by improved data through data quality audits and the development of M&E plans.
- CBOs have established HIV and AIDS service referral systems between communities and facilities.
- CBOs have increased their visibility by participating in international conferences.
- CBO boards of governance are actively engaged.
- CBOs have functional HR policies and guidelines pertaining to staff appraisal system(s), recruitment processes, etc.
- CBOs have functional (basic) accounting systems.
- CBOs can develop and use effective communication and advocacy materials, such as success stories, brand guidelines, posters, and communications plans.
- CBOs can write winning proposals.
- CBOs can align their projects with the UNAIDS 90-90-90 goals.
- CBOs have improved their OCA scores. The average score during the baseline assessment was 34%, while their average end line score was 91%: indicating improvement across the organizational capacities.

## EGPAF TECHNICAL ASSISTANCE (TA) APPROACH/MODEL



### BASELINE ASSESSMENT

EGPAF facilitates a baseline assessment of all assigned CBOs, using the standardized OCA tool to measure capacity levels and assess their operational systems.

### KICK OFF MEETINGS

The kick off meetings with CBOs focus on refining project indicators and institutional strengthening plans (ISPs). The meetings also offer an opportunity to review terms of references that guide the TA processes.

### TRAININGS

EGPAF coordinates training sessions based on different topic areas. The ISP determines the training session topic(s) on behalf of each CBO. To date, EGPAF has conducted trainings in governance, communications, project management, M&E, and viral load management.

### SUPPORTIVE SUPERVISION

EGPAF provides on-site supportive supervision visits to each CBO. These visits provide problem-solving support and mentorship in all 12 organizational capacity areas.

### EXCHANGE/ LEARNING VISITS

To improve networking, EGPAF facilitates learning visits for CBOs and other partners funded by PACF. The visits are guided by CBOs' specific learning objectives.

### MONITORING & EVALUATION (M&E)

EGPAF supports CBOs to develop individual M&E plans, priority indicators, and data collection tools to collect baseline data. Once CBOs develop performance monitoring plans, EGPAF conducts data quality assessments to check the accuracy of reports through verification of data sources such as attendance sheets and referral slips.